

II. Cancellation or modification of reservation

II.1 Before arrival

II.1.1 Conditions for total cancellation

- Stay of 1 to 4 nights: No charge until the day of arrival at noon (GMT+1h). After that, an amount equivalent to one night will be charged;
- Stay of 5 to 27 nights: No charge until D-2, noon (GMT+1h). Beyond that, 25% of the total amount of the stay will be charged;
- Stay of 28 nights and more: No charge until D-15, noon (GMT+1h). Beyond that, 25% of the total amount of the stay will be charged (up to one month).

These conditions are applicable to standard bookings only.

II.2.2. Conditions for partial cancellation

Any change in the length of stay, date, type of accommodation, number of occupants or place of stay initially booked and confirmed is considered a partial cancellation.

- Stay of 1 to 4 nights: No charge until the day of arrival at noon (GMT+1h). After that, an amount equivalent to one night will be charged;
- Stay of 5 to 27 nights: No charge until D-2, noon (GMT+1h). Beyond that, 25% of the amount of the unconsumed stay will be charged;
- Stay of 28 nights and more: No charge until D-15, noon (GMT+1h). Beyond that, 25% of the amount of the unused stay will be charged (within the limit of one month).

These conditions are applicable to standard bookings only.

To be taken into account, any cancellation (partial or total) must be notified to:

- to Amosa Liege City Centre Hotel and Apartments when the reservation was made directly with Amosa Liege City Centre Hotel and Apartments, or directly with the Residence by e-mail-info@amosaliege.be.
- to the service provider requested at the time of booking the accommodation unit.