

GENERAL INFORMATION

The holiday apartment has 1 to 3 separate bedrooms, each accommodating 2 guests. All bedrooms feature a comfortable, double box spring bed, air conditioning and a bathroom equipped with walk-in shower, wash basin and toilet.

Guest towels are provided and beds made up with hotel linen upon arrival. **We do not disturb you for daily cleaning during your stay. Guests are responsible for keeping the apartment clean and tidy.**

The apartment features a cozy living room with sitting area and tv. There is also a small terrace that opens out onto the paardenmarkt. The apartment is accessible by both the staircase and lift.

FACILITIES

There is free wi-fi throughout the apartment. The wi-fi code is provided on site.

The fully-equipped kitchen boasts an oven, microwave, induction hob, refrigerator, dishwasher, coffee machine, kettle, kitchen linen and cooking and eating utensils. It is also equipped with a 6-seater (dining) table.

The following items are provided: salt & pepper - oil & vinegar - kitchen paper - washing-up liquid - dishwasher tablets - dishcloths - freezer compartment - colander - mixer - cutlery (6) - chairs (6) - crockery (6) - glasses (6) - dustbin - bread knife - potato peeler - cutting board - can opener - corkscrew and bottle opener - kitchen scissors - ladle - saucepan with lid - pan

PRACTICALITIES

Check-in between 3 pm and 6 pm at the hotel (Grote Markt 36)

Check-out between 8 am and 11 am at the hotel (Grote Markt 36)

Upon request:

- dogs (subject to a supplement of €8 per night)
- secure bicycle storage
- bike hire
- high chair
- long-term rental option - price upon request
- breakfast for € 17 p.p. in the hotel

CHECK-OUT

The apartment must be fully vacated by 11 am at the latest. Please report to the hotel at the Grote Markt for check-out. Please leave the apartment clean upon departure. Empty the dishwasher, close all windows and doors, switch off the heating/air conditioning and electricity, and deposit all rubbish next to the front door of the apartment.

ADDITIONAL TERMS AND CONDITIONS

- Parties/gatherings are not permitted
- External guests are not permitted to access the holiday apartment
- Smoking is strictly prohibited
- Burning candles in the apartment is not permitted
- For reasons of fire safety, the use of fondue and gourmet sets, deep fryers, gas burners, barbecues or any appliances that can cause fire are strictly prohibited.

Violation of these conditions is subject to a minimum fine of €300. The owner is not liable for any loss, theft, damage or injury of any kind incurred by the tenant of the holiday apartment.

BOOKING & CANCELLATION TERMS AND CONDITIONS

We require a valid credit card upon check-in. We take a copy of this card to guarantee your booking and stay. The full amount of your stay must be settled upon check-in. A refundable deposit of €300 is charged to your credit card to cover potential damages/fines.

The conditions that apply to cancellations are detailed below. You must pay the amounts and percentages specified.

General terms and conditions (individual and group bookings):

- a fixed fee of €250 will be charged upon booking.
- a fixed fee of €250 will be charged for cancellations up to 14 days prior to arrival date.
- 100% of the full booking will be charged in the event of a cancellation or modification outside of this period.