



# homey

STAY & GATHER IN KORTRIJK

Hello!

Thank you for choosing Homey-Kortrijk. It will be a wonderful stay. Promise! ;-)

Homey-Kortrijk consists of a number of separate guest studios in the authentic townhouse, center Kortrijk. Because the studios are equipped with their own kitchen, bathroom, private toilet and terrace, you will feel like home. Healthy, safe and above all restful. This is no different today than it was before the outbreak of the virus. ;-)

To allow our guests and our team to stay and work in a very pleasant atmosphere, we had to make some small adjustments. Here and there a pouf, cosy blanket or decorative cushion gone. Breakfast boxes instead of a full breakfast downstairs in the lounge and so on ...

It feels just a little different, not 100% how we normally do it but we are confident that we have not lost the coziness and our guests will enjoy it no less than pre-Covid19 ;-)

Please read the info below carefully. And thank you to follow our instructions. A word of caution: our guests are of course co-responsible for their own health.

Rule number 1 is: if you feel sick, then we'd rather see you again at a later time in Homey, but not now ;-)

We are always available!

Regards,  
Julie & Maarten

## CHECK-IN & -OUT

### COMMUNICATION

- Communication, checking in and out is done digitally as much as possible. We prefer to use Whatsapp as our communication channel.
- Phone numbers: +32494082306 for Julie and +32484111008 for Maarten

### CHECK-OUT / PAYMENTS

- All orders and payments are made digitally. If you would not have made the payment through our site yet, we charge your credit card remotely through our payment terminal. We do not need your physical card for that.

### **ACCESS (CODE)**

- You will receive (or have received) an access code for the front door of the house and your own guest studio. This one is unique to each studio. So you can arrive, enter and leave autonomously. Beware: if you don't memorize it, keep your phone at hand at all times. If the door closes behind you, you'll need the code again!

### **ARRIVAL AND HOW TO REACH THE STUDIO**

- Please unload your luggage in the hallway first and then go park your car. Our neighbors across the street don't really like it when someone is parked in front of their garage (and neither do the city's parking attendants ... ;-) ...).
- To get to the studio, you have to go all the way up. When you are down in the hall, you have to go through the glass door on the right and then take the big stairs all the way up. 4 times 10 steps. (Sorry, no elevator ...) At the top you go through the white door. The names of the studios are listed on the doors.
  - Studios The Relation and Tartuffe are located just behind this white door.
  - For studio 't Opzet you first have to go outside on the terrace and then take the metal stairs. The studio is located under the ridge of the roof.

### **RESERVED A PARKING SPOT?**

#### **HOW TO REACH THE PARKING AND GET ACCESS?**

- Only if you have reserved a parking space in our private car park and received confirmation in advance, you can use it.
- In the entrance hall, on the black table to the right, you will find a grey round button with a Homey sticker. There may be two of them. Take one of them to the parking lot.
- The parking lot is a bit down our street on the corner behind the green fence (you have passed it to get to Homey). To get there you have to drive around the block. The entrance is on the other side. You drive up to the barrier, put the button out of the window and push. The barrier will open and you can park wherever you want. You can leave the button in the car as you will also need it to drive outside.
- At check-out, don't forget to put the button back inside on the black table.

### **SANITARY MEASURES AND ADVICES**

#### **HANDS**

- You are required to disinfect your hands each time you come in. You will find an Alcolgel dispenser at the front door.
- We have also placed an Alcolgel dispenser in the guest studio. The banisters and doorknobs are cleaned and disinfected regularly. However, please disinfect your hands every time you enter your studio.
- Touch as little as possible in the common areas of Homey.

#### **TOILET**

- The common toilet downstairs at the entrance is not accessible. You will of course find a toilet in your own studio.

#### **FACE MASKS**

- It is not mandatory to wear a face mask in Homey. There are only 3 guest studios in Homey-Kortrijk and the owners' private home is completely separated from the guest areas. Corridor/traphal is very spacious, allowing 1.5 meters ever guaranteed.

### **(INTERMEDIATE) HOUSEKEEPING**

- The guest studio is cleaned and disinfected very thoroughly in accordance with the guidelines before the arrival of each new guest. If you stay longer than 2 days, an intermediate minor housekeeping is provided.
- If you stay longer than 6 nights, we will automatically do a thorough cleaning again, including changing of bed linen, etc. We will agree on the ideal moment beforehand.

### **INTERIOR, BED AND BATH LINEN**

- Some decorative elements such as decorative pillows, extra blankets etc. were unfortunately needed to be removed. Health first. But do not worry, it is still as cozy in the studio as before ;-)
- The bed is made with fresh linen, washed according to the guidelines. A set of towels is provided in the bathroom.

### **VENTILATION**

- It is recommended that you occasionally ventilate the studio by opening the windows. However, do this only during your presence and when it is not raining. Opening the tilt windows too far during rainy weather will wet the bed and damage the mattress. This is where the warranty clause comes in. Always close all windows when leaving the studio, please.

### **(INTERMEDIATE) GARBAGE REMOVAL**

- If during your stay you wish to remove the garbage (housekeeping regularly removes it from the studio itself), you can take it yourself to the central sorting station downstairs in the courtyard. There is a wooden house in the corner of the courtyard where the garbage is sorted according to cardboard + paper / hard plastic packaging + PMD / glass / all residual waste such as food and other waste. You will find enough fresh garbage bags in the studio. Please do not place any garbage in the hallway to maintain hygiene.

## **MINI-BAR & BREAKFAST**

### **MINI-BAR**

- There is no longer a mini-bar in the studio for the time being because of the measures and complexity to keep hygienic.
- In the studio, some tea and some Nespresso cups are provided upon arrival.

### **BREAKFAST**

- Guests can unfortunately no longer take breakfast downstairs in the lounge. However, a breakfast box can be ordered to be picked up downstairs in the staircase (door behind the stairs) and eaten in the studio. A breakfast box must be ordered for each day of your stay by 10 a.m. on the day before your arrival.
- Breakfast costs 18 EUR / person.