



# homey

STAY & GATHER IN KORTRIJK

Hello!

Welcome (soon) to Homey-Kortrijk.

Please take a moment to read through the following tips and advice ... so you can avoid any worries and enjoy your stay in your little home away from home even more.

We are at all times available digitally via Whatsapp or phone at +32494082306 (Julie) and +32484111008 (Maarten).

Greetings!

Julie & Maarten

#### HOT WATER

- The hot water may come from somewhat of a distance ... If you're the first guest to request hot water in the studios for several hours, it can take about up to 1.5 to 2 minutes to get hot water, but then it's perfect. By the way, if you want more than 38 ° C in the showers, gently pull the knob and turn it further to the left over the safety ...
- Attention: You cannot turn the knob completely. Please do not force it. The costs for damage will be high and we will force us to invoke the guarantee clause.

#### WATER FROM THE TAP

- The water from the tap is extra purified through the special WaterGenius system. It is therefore perfectly drinkable.

#### FUNCTIONING OF AIRCO / HEATING

- In this case in the picture: the studio is cooled down to 21 ° C
  - Button circled in red: on / off
  - Button circled in blue: change between "cooling" and "heating".
  - Button circled in green: go up or down with the degrees in the field 'set to ...'.



- It is best not to turn the system off. Otherwise the pump will need more time to warm up or cool down outside when you need the system again. But if you do not want the system to blow frequently at night or if you leave the studio for a while during the day, set the temperature at 18° (in function 'heat') or 20° (in function 'cool').
- Please do the same when checking out the last day from the studio.

#### SILENCE AND TRANQUILITY

- Homey-Kortrijk is located in an authentic building that dates back to before 1850. The floor of Homey and the studios are built from wooden structures. Great attention was given to insulation and a lot was invested in this. Unfortunately (contact) noise (steps on the floor, closing doors, use of the stairs, loud talking in the hall and studios, sliding chairs) can never be 100% isolated in such an environment. May we count on you to pay attention - especially after 10 p.m. and before 8 a.m. - to avoid such volume? In any case, tap dancing with stilettos is not really recommended in our studios ;-)

#### VELUX TILT WINDOWS

- The slanted Velux tilt windows can be darkened by gently sliding the curtain down. They can be opened by clicking the handle down at the top. 1 click = ventilation open. 2 clicks = opening the window. Never force it. In normal use, it clicks easily. If not, you are doing it the wrong way and you will be damaged.
- On tilt windows, where there is a handle at the bottom, these must be opened using this handle.
- ALWAYS close the window when leaving the studio. Open only minimally in rainy weather. Otherwise, rainwater may end up inside (on the bed).

#### WIFI

- For wifi, you can connect to the network 'Homey' with the password 'homey123'.

#### SMOKING

- Smoking is obviously not allowed inside the building or in the studio. Smoking is allowed outside on each terrace where you will also find an ashtray. Please pay attention that the windows are always closed when smoking to prevent the smoke from coming in and

remains in the interior of the studio. Unfortunately we are forced - if this would have happened anyway - to carry out an extra cleaning at a cost of 75 EUR.

#### VISITORS

- Of course, we have no objection to you receiving friendly, family or business visitors in the studio. But if an extra guest should stay the night, he/she has to be registered by giving his/her name to us. This in function of our fiscal and touristic obligations, insurances.
- In any case, never more than the maximum number of persons per studio can stay overnight: Studio Tartuffe = 2, Studio The Relation = 3/5, Studio 't Opzet = 2.
- ▪ It is absolutely forbidden to have paid visitors at the studio for intimate activities.

#### ANIMALS

- Animals are not allowed in the guest studios.

#### TELEVISION

- The television is equipped with a smart card so that you can receive a lot of international channels. You can also log in with your personal account on Netflix, for example. To prevent subsequent guests from continuing to watch on your account, remember to check when you leave that you are logged out of your account ;-)
- It can sometimes happen that the television does not seem to be connected. Two tips: unplug the TV, wait 10 seconds, then plug it back in. A magic trick that has helped many technological devices many times ;-) ... On the other hand, the television does not always respond as quickly as you would like. So be patient and let it think for a while if you have pressed a button on the remote control.

#### NESPRESSO COFFEE MACHINE

- Press and hold the right button on top of the machine for 3 seconds. It will flash green. When it turns to continuously green and stops flashing, the machine is warmed up and ready for use;
- Open the machine by raising the handle/lever. Insert a coffee cup into the top of the machine with the tip towards the back. Carefully lower the handle and, if necessary, guide the coffee cup into the hole. If you cannot easily click the handle all the way down (flat/horizontal), the cup is not placed properly. Do not push through or the cup will break, but reposition slightly.
- Fold up the grid to slide a larger mug underneath. Press the button at the top (small or large mug of coffee). The machine stops automatically when enough water has flowed through.

#### BASIC SERVICES IN THE STUDIO

- Towels, shampoo and shower gel, hair dryer, toilet paper
- Dishcloth, brush, sponge, dishwashing liquid and block for dishwasher, hand soap
- Sugar, olive oil, salt & pepper
- Floor cloth, hand held vacuum cleaner, garbage bags
- Refrigerator, combination oven, Nespresso coffee machine, slow coffee machine.

### WASHING AND IRONING CLOTHES, FLOOR CLEANING

- Unfortunately, we are not yet able to offer a washing machine. However, at a 2-minute walk from Homey-Kortrijk you will find both a laundry room with washing machines and dryers for self-service and a laundry/dry cleaning service.
- You will find an ironing board and iron in the closet in the hallway of Homey (between studio Tartuffe and studio The Relation). Thank you for putting them away after use so that other guests can use them.
- A regular vacuum cleaner and swiffer/detergent can also be found there in the cupboard.

### SECURITY

- For your and our security, some cameras have been installed in the common parts of Homey (entrance hall, night hall, lounge etc ...). The images are only consulted, kept up to date, etc. in accordance with privacy and camera regulations.
- A fire alarm central is triggered in case of smoke and/or fire. However, it can also respond to too much steam from the shower. The fire station is also located in the built-in closet to the right of the front door of studio The Relation.
- If the alarm should sound, you should first check whether there is a fire after all.
- Resetting and cancelling the alarm is done by typing the following key combination on the panel (at the bottom of the built-in cupboard) in rapid succession:

'2' + '2' + '2' + '2' + '  ' + 'green button'

You may need to repeat this several times.

### CHECK-OUT: DON'T FORGET!

- Please do not leave any dishes behind. If necessary, start up another dishwasher ... removal is not mandatory. But please do not leave any dishes on the desk.
- Close all windows.
- Put the heating / air conditioning system in stand-by mode.
- Close the door of the studio
- Pull the front door of Homey into the lock.
- Put the parking access button back on the black table in the entrance hall.